



MEDIA RELEASE

Hon. John Hatzistergos MLC
Attorney General
Minister for Industrial Relations

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FREE INSURANCE ADVICE FOR FLOOD VICTIMS

NSW Attorney General John Hatzistergos today urged flood victims on the Mid North Coast to seek free legal advice to help them make insurance claims.

“Residents in towns such as Bellingen, Kempsey and Port Macquarie whose homes and property were damaged in the floods are encouraged to seek help,” said Mr Hatzistergos.

“Anyone who needs assistance to make an insurance claim should take advantage of free legal information and advice.”

There are two hotlines available:

- An Insurance Hotline on 1300 663 464; and
- For legal advice, the LawAccess Hotline on 1300 888 529.

Mr Hatzistergos said Legal Aid NSW also publishes a guide called *Turning the Tide, Storms, Floods, Insurance and You*, which includes important information on how to deal with insurance companies and presents a range of options to help pursue claims on cars, homes and contents.

Copies are available at www.legalaid.nsw.gov.au/publications, or from Legal Aid offices, courts and libraries. The nearest Legal Aid office to flood zone is located at 41 Little Street, Coffs Harbour.

Local Duty MLC Kayee Griffin said flood waters have had a devastating impact on so many people’s property and it is important that affected members of the local community are fully informed about their insurance claim options.

“I would like to encourage people to take advantage of these free services so they know their rights,” Ms Griffin said.