




Do you need to find a private solicitor?

If you need the help of a private solicitor, we can work together with the Law Society of NSW to have the names of three private solicitors in any location in NSW or area of law to be sent to you via post, fax or e-mail.



If you need legal help:

<p>1300 888 529</p> 	<p>You can call us on 1300 888 529 between 9am to 5pm, Monday to Friday (excluding public holidays).</p>
<p>1300 889 529</p> 	<p>If you have a hearing or speech impairment, you can call us using a Telephone Typewriter (TTY) on 1300 889 529.</p>
<p>131 450</p> 	<p>If you want to talk to us with the assistance of an Interpreter, you can call us through the Translating and Interpreting Service (TIS) on 131 450. TIS is a free and confidential service.</p>

LawAccess NSW is an initiative of the Department of Attorney General and Justice, Legal Aid NSW, Law Society of NSW and NSW Bar Association.

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For more information on other formats, contact LawAccess NSW on 1300 888 529 (TTY 1300 889 529).

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NSW
GOVERNMENT

LawAccess
Attorney General & Justice

www.lawaccess.nsw.gov.au

What is LawAccess NSW?

LawAccess NSW is a free government telephone service that provides legal information, referrals and in some cases, advice for people who have a legal problem in NSW. In particular, we assist people:

- who live in regional, rural and remote areas of NSW
- who are Aboriginal or Torres Strait Islander
- who have a disability
- who are from a culturally and linguistically diverse (CALD) background
- who are at risk of harm
- who have an urgent legal problem

How can we help you?

If you are going to court, have a legal problem or have a question about the law, we can help you. We have Customer Service Officers who can:

- give you legal information over the telephone
- send you written information
- refer you to another legal or related service that may be able to help you, for example if you need face to face legal advice
- in some cases, arrange for one of our Lawyers to provide you with telephone legal advice

What type of legal problems can we help you with?

We can help you with a number of legal problems including:

- debt and credit
- family law
- neighbourhood disputes
- fines and traffic offences
- employment law
- criminal law
- domestic and family violence
- consumer law
- motor vehicle accidents
- planning ahead (wills, powers of attorney, enduring guardianship)

and general information about the law and you.

Can you get legal information online?

Yes at www.lawaccess.nsw.gov.au

Our website is a great starting point to search for information about the law and legal issues.

You can use our website to access:

- easy to read legal resources such as factsheets, forms and publications from a range of government and non-government legal services such as Legal Aid NSW, Community Legal Centres and Courts
- easy to find legal information under a number of headings such as Debt, Family Law and Neighbours
- LawAssist, a series of practical guides for people representing themselves in the Local Court

Can I get Legal Advice from LawAccess NSW?

We have Lawyers who can give legal advice over the telephone. However, we are unable to provide legal advice to everyone.

The legal enquiry must meet our guidelines for getting legal advice and must be suitable to be discussed over the telephone.



If you are going to court, have a legal problem or have a question about the law, we can help you.

